



Animal Care Services Director

Heber Lefgren

Heber Lefgren was appointed the director of Animal Care Services in September 2016. As director, he is responsible for promoting and protecting the health, safety and welfare of the residents and pets of San Antonio through education, enforcement and community partnerships. Mr. Lefgren supervises the activities of 135 employees, an annual expense budget of \$13.9 million and the operation of the largest municipal shelter in South Texas that holds over 30,000 pets annually.

Mr. Lefgren has nine years of municipal government experience, most recently as the Assistant Director of ACS. He began his career with the City of San Antonio in the Office of Management and Budget. As a performance and management specialist, he studied ACS and suggested a host of strategic improvements to jumpstart the Department. Mr. Lefgren has been instrumental in implementing exciting, positive changes at ACS since coming on board in 2011. These changes have fueled the department's live release rate from 32 percent to 90 percent.

Prior to joining the City of San Antonio, He served as an intern at the Mayor's Office at the City of Ogden, as well as the City Manager's Office in Centerville, Utah.

Education

- Master of Public Administration, Brigham Young University
- Bachelor of Science in History, Weber State University
- Bachelor of Science in Geography, Weber State University

Professional Memberships

- International City/County Management Association
- Texas Unites
- Texas Humane Legislation Network
- National Animal Care & Control Association
- Society of Animal Welfare Administrators

Personal

Mr. Lefgren is married and is a proud parent to five children and a Jack Russell Terrier names Misha, who was adopted from ACS. He enjoys spending time with family and serving in the church.